Jina Mariont Velasco Arias¹ Maria de Fátima Mantovani² Robson Giovani Paes³ Vanessa Bertoglio Comassetto Antunes de Oliveira⁴ Vanêssa Piccinin Paz⁵ Adelmo Fernandes do Espírito Santo Neto6

Nursing Care for People with Chronic Diseases and Pulmonary Infection by Coronavirus: An Integrative Review*

Theme: Evidence-based practice.

Contribution to the subject: This integrative review contributes scientific evidence derived from research studies developed during other pandemics due to the virus of the *coronaviridae* family. This allows establishing Nursing actions for the care of adults with chronic conditions and pulmonary infection related to coronavirus. The search for evidence is the path that will bring about advances for the Nursing practice; thus, the care and guidelines proposed at the community, hospital and advanced care levels are fundamental for the prevention and control of pandemics, to contribute to the elaboration of protocols that optimize health management in contexts of the health crisis, ensuring effective and protective care to the population.

ABSTRACT

Objective: To identify the implications, for Nursing, of pulmonary infections by coronavirus in people with chronic non-communicable diseases and to propose actions for care. **Materials and method:** A literature review, with a search for primary studies in the *Biblioteca Regional Virtual de Saúde*, Cumulative Index to Nursing and Allied Health Literature, National Library of Medicine and Scopus databases, from March 15th to March 30th, 2020, in Portuguese, English, and Spanish, with a quantitative and qualitative approach, in adults with

DOI: 10.5294/aqui.2021.21.1.2

To reference this article / Para citar este artigo / Para citar este artículo

Arias JMV, Mantovani MF, Paes RG, Oliveira VBCA, Paz VP, Santos-Neto AFE. Nursing care for people with chronic diseases and pulmonary infection by coronavirus: An integrative review. Aquichan. 2021;21(2):e2122. DOI: https://doi.org/10.5294/aqui.2021.21.2.2

- * This article derives from the first elaboration stage of the master's dissertation entitled "Nursing intervention for patients with chronic pulmonary diseases infected with COVID-19", presented to the Graduate Nursing in Program at *Universidade Federal do Paraná*, and is part of a larger research project entitled "Chronic disease and education in health: Multiple approaches to Nursing in self-management of care".
- 1 https://orcid.org/0000-0001-8371-7581. Universidade Federal do Paraná, Brasil. jina.velasco@ufpr.br
- $2 \quad https://orcid.org/0000-0001-7961-8273. \ Universidade \ Federal \ do \ Paran\'a, \ Brasil. \ mfatima mantovani@ufpr.brasil. \ mfatima mantovani. \ Grandel \ Gran$
- 3 Mttps://orcid.org/0000-0001-6899-4054. Universidade Federal do Paraná, Brasil. robson.paes@ufpr.br
- 4 https://orcid.org/0000-0001-9140-2715. Universidade Federal do Paraná, Brasil. vanessacomassetto@ufpr.br
- $5 \quad https://orcid.org/0000-0001-7157-4886. \ Universidade \ Federal \ do \ Paran\'a, \ Brasil. \ vanessa.piccinin@ufpr.brasil. \ vanessa.piccinin@ufpr.brasil$
- 6 https://orcid.org//0000-0001-5182-1843. Universidade Federal do Paraná, Brasil. adelmo.fernandes@ufpr.br

Received: 10/08/2020 Sent to peers: 31/08/2020 Approved by peers: 30/04/2021 Accepted: 10/05/2021 chronic non-communicable diseases with respiratory infection by viruses of the coronavirus family, from 2010 to 2020. **Results:** A total of 11 articles were analyzed, which made it possible to identify guidelines for Nursing actions at the community and hospital levels and in critical care; among the care actions proposed for people with chronic diseases are education in health, encouragement to control the disease, immunization and lifestyle change, monitoring of suspected and confirmed cases, and use of masks in public environments. **Conclusions:** The study highlights the role of Nursing at all health care levels and the possibilities for learning and improving care actions through the use of evidence obtained from previous experiences.

KEYWORDS (Source: DeCS)

Nursing care; chronic disease; practice guideline; respiratory tract infections; coronavirus infections.

Cuidados en enfermería a personas con enfermedades crónicas e infección pulmonar por coronavirus: revisión integrativa*

RESUMEN

Objetivo: identificar las implicaciones para la enfermería de las infecciones pulmonares por coronavirus en personas con enfermedades crónicas no transmisibles y plantear acciones para el cuidado. **Materiales y método:** revisión de literatura desde la búsqueda de los estudios primarios en las bases de datos de la Biblioteca Regional Virtual en Salud, Cumulative Index to Nursing and Allied Health Literature, National Library of Medicine e Scopus, del 15 al 30 de marzo del 2020, en portugués, inglés y español, con enfoque cuantitativo y cualitativo en adultos con enfermedades crónicas no transmisibles con infección respiratoria por virus de la familia del coronavírus, del 2010 al 2020. **Resultados:** se analizaron 11 artículos que posibilitaron identificar directrices para las acciones de enfermería en los niveles comunitario y hospitalario, y en los cuidados críticos; entre los cuidados propuestos para las personas con enfermedades crónicas están la educación en salud, el fomento al control de la enfermedad, la inmunización y el cambio de estilo de vida, el monitoreo de casos sospechosos y confirmados, el uso de tapabocas en ambientes colectivos. **Conclusiones:** se destaca el rol de la enfermería en todos los niveles de atención en salud y las posibilidades de aprendizaje y perfeccionamiento de las acciones de cuidado mediante la utilización de evidencias obtenidas en experiencia anterior.

PALABRAS CLAVE (FUENTE: DECS)

Cuidado en enfermería; enfermedad crónica; guía de práctica clínica; infecciones respiratorias; infecciones por coronavirus.

^{*} El artículo se deriva de la primera etapa de la tesis de maestría titulada "Intervención de enfermería para pacientes con enfermedades crónicas pulmonares infectados con Covid-19", presentada al Programa de Posgrado en Enfermería de la Universidade Federal do Paraná, Brasil, y es parte de un proyecto de investigación más amplio denominado "Enfermedad crónica y educación en salud: múltiples enfoques para enfermería en la autogestión del cuidado".

Cuidados de enfermagem para pessoas com doenças crônicas e infecção pulmonar por coronavírus: revisão integrativa*

RESUMO

Objetivo: identificar as implicações para a enfermagem das infecções pulmonares por coronavírus nas pessoas com doenças crônicas não transmissíveis e propor ações para o cuidado. **Materiais e método:** revisão de literatura, com busca dos estudos primários nas bases de dados da Biblioteca Regional Virtual de Saúde, Cumulative Index to Nursing and Allied Health Literature, National Library of Medicine e Scopus, de 15 a 30 de março de 2020, em português, inglês e espanhol, com abordagem quantitativa e qualitativa em adultos com doenças crônicas não transmissíveis com infecção respiratória por vírus da família do coronavírus, de 2010 a 2020. **Resultados:** analisaram-se 11 artigos que possibilitaram identificar diretrizes para as ações de enfermagem nos níveis comunitário e hospitalar, e nos cuidados críticos; entre os cuidados propostos para as pessoas com doenças crônicas, estão a educação em saúde, o incentivo ao controle da doença, a imunização e a mudança do estilo de vida, o monitoramento de casos suspeitos e confirmados, o uso de máscaras em ambientes coletivos. **Conclusões:** destaca-se o papel da enfermagem em todos os níveis de atendimento da saúde e as possibilidades de aprendizagem e aperfeiçoamento das ações de cuidado mediante a utilização de evidências obtidas em experiência anterior.

PALAVRAS-CHAVE (FONTE: DECS)

Cuidado de enfermagem; doença crônica; guia de prática clínica; infecções respiratórias; infecções por coronavírus.

^{*} Este artigo é derivado da primeira etapa da construção da dissertação de mestrado intitulada "Intervenção de enfermagem para pacientes com doenças crônicas pulmonares infectados com co-vid-19", apresentada ao Programa de Pós-Graduação em Enfermagem da Universidade Federal do Paraná, e faz parte de um projeto de pesquisa maior, denominado "Doença crônica e educação em saúde: múltiplas abordagens para enfermagem na autogestão do cuidado".

Introduction

The new infection by coronavirus, Severe Acute Respiratory Syndrome (SARS-CoV-2), was described for the first time in December 2019 in the city of Wuhan, China (1, 2). The World Health Organization called this disease "COVID-19", which is highly contagious, mainly because it presents aerosols (coughing or sneezing) from symptomatic or asymptomatic infected people as a form of transmission (3).

SARS-CoV-2 belongs to the *Coronaviridae* family, composed of single-stranded RNA viruses that cause respiratory infections, which can vary from mild catarrhal symptoms to severe pneumonia (4). In addition to SARS-CoV-2, six other types of coronavirus infect human beings, four of which cause minor respiratory infections (229E, OC43, NL63 and HKU1) and two causing epidemics (SARS-CoV and the Middle East Respiratory Syndrome coronavirus: MERS-CoV) (5, 6).

The symptoms of infections by coronavirus are non-specific, but they include fever, dry cough, myalgia, fatigue and dyspnea (2, 7), which can lead to severe hypoxemia requiring mechanical ventilation in up to 20 % of the cases (7), as the virus binds to the angiotensin-converting enzyme 2 (ACE-2R) in human beings with greater affinity in the respiratory system (8); however, it can affect other organs, such as the stomach, small intestine, kidney, adrenal glands, skin, parathyroid glands, heart, brain, liver and pancreas. This is due to the presence of ACE-2R in these organs, but with a lower density compared to the respiratory system (9).

Mortality in infections by coronavirus is associated with age (generally people over 60 years old) and with the presence of chronic non-communicable diseases (CNCDs), with emphasis on systemic arterial hypertension (SAH), cardiovascular diseases, diabetes *mellitus* (DM) and chronic lung and kidney diseases; in addition, the presence of two or more comorbidities increases the mortality rates (10, 11).

The SARS-CoV pandemic in 2002 spread to 29 countries, lasting seven months, with 8,000 cases and a mortality rate of 10 %; while MERS-CoV in 2012 was detected in 27 countries, with approximately 2,500 cases and a mortality rate of 37 % (12). In SARS-CoV-2 in China, the reported mortality rate was 2.3 %, with no deaths in children under nine years old and 21 % occurring in

individuals over 70 years old, of whom 10.5 % had some cardio-vascular disease, 7.3 % had DM, 6.3 % had some chronic respiratory disease, 6 % had SAH and 5.6 % had cancer (13).

Until the date of this study, there is not enough evidence to determine the effectiveness of treatments for COVID-19, although therapies used in previous pandemics with viruses from this same family are being tested, such as speculations on hydroxychloroquine, ritonavir, lopinavir, favipiravir, arbidol (umifenovir), oseltamivir, interferon and immunoglobulins, in the hope of finding an antigen against the disease (14).

Thus, the fundamental role of Nursing in the care of people with CNCDs infected by coronavirus is unquestionable, which should be focused on the support of self-care, monitoring, follow-up and advanced care (15).

Considering the magnitude of the infections by coronavirus, the previous experiences with viruses from this family, the possibilities, the strengthening and the knowledge about the preparation to care for the health of people with CNCDs, this review aims at identifying the implications, for Nursing, of pulmonary infections by coronavirus in people with CNCDs and to propose actions for care.

Materials and method

Review studies allow identifying the general perspective of a given subject matter, as well as the levels of evidence and the strength of the recommendations for applicability in the clinical practice (16). Therefore, this study adapts to this type of review as it provides the basis for reflections and recommendations for the Nursing practice. In this sense, this is an integrative review based on five stages.

In the first stage, the guiding question was elaborated based on the PIC acronym, where "P" is Population (people with chronic diseases), "I" is Intervention (Nursing care) and "C" is Context (pulmonary infections by coronavirus). Thus, the following question was formulated: What are the implications for Nursing care that can be obtained from the literature on pulmonary infections by coronavirus in people with CNCDs in the last 10 years?

The search for studies took place between March 15th and March 30th, 2020, in *Biblioteca Regional Virtual de Saúde* (BVS), based on the following descriptors and Boolean operators: "doença crônica" AND "infecções respiratórias" AND "coronavirus

humano 229E " OR "coronavirus humano NL63" OR "coronavirus humano OC43", and with the following search strategy: "chronic disease" AND "respiratory tract infections" AND "coronavirus OC43, human" OR "coronavirus NL63, human" OR "coronavirus 229E, human" in the Cumulative Index to Nursing and Allied Health Literature (CINAHL), National Library of Medicine (PubMed), Scopus and Web of Science databases.

A second search was conducted in the same databases and in the same period, with the following strategies: "doença crônica" AND "infecções respiratórias" AND "coronavírus humano 229E" OR "coronavírus humano NL63" OR "coronavírus humano OC43" AND "cuidados de enfermagem" and "chronic disease" AND "respiratory tract infections" AND "coronavirus OC43, human" OR "coronavirus NL63, human" OR "coronavirus 229E, human" AND "nursing care" (Cart 1).

The inclusion criteria for the articles were observational, cohort, cross-sectional, case-control, quantitative, and qualitative studies; adults with chronic non-communicable diseases with respiratory infection by viruses of the coronavirus family; published from 2010 to 2020, in Portuguese, English and Spanish, and available in full. Systematic, integrative, narrative and scoping reviews or mini-studies were excluded, as well as consensus and letters to the editor.

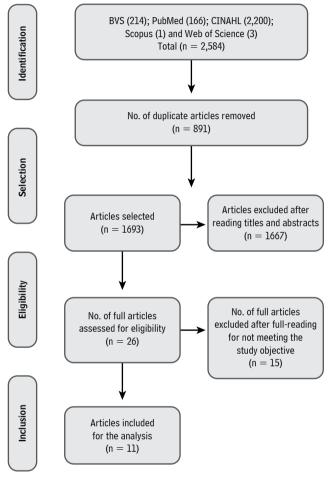
In the second stage, the duplicate articles were removed, the filters were applied, and a full reading of the titles and abstracts was performed, considering the eligibility criteria. A total of 26 articles remained for full-reading, of which 11 comprised the final sample, presented in the Preferred Reporting Systematic Reviews and Meta-Analyses of Studies (PRISMA) flowchart (Figure 1) (17).

Table 1. Search strategies to select the studies

Portal/Data- bases	Strategy	Number of articles
BVS	"doença crônica" AND "infecções respiratórias" AND "coronavírus humano 229E" OR "coronavírus humano NL63" OR "coronavírus humano OC43"	214
	"doença crônica" AND "infecções respiratórias" AND "coronavírus humano 229E" OR "coronavírus humano NL63" OR "coronavírus humano OC43" AND "cuidados de enfermagem"	0
CINAHL, Scopus	"chronic disease" <i>AND</i> "respiratory tract infections" <i>AND</i> "coronavirus OC43, human" <i>OR</i> "coronavirus NL63, human" <i>OR</i> "coronavirus 229E, human"	703
and Web of Science	"chronic disease" AND "respiratory tract infections" AND "coronavirus OC43, human" OR "coronavirus NL63, human" OR "coronavirus 229E, human" AND "nursing care"	1,501
Dimi	"chronic disease" [Mesh] AND "respiratory tract infections" [Mesh] AND "coronavirus OC43, human" [Mesh] OR "coronavirus NL63, human" [Mesh] OR "coronavirus 229E, human" [Mesh]	166
PubMed	"chronic disease" [Mesh] <i>AND</i> "respiratory tract infections" [Mesh] <i>AND</i> "coronavirus OC43, human" [Mesh] <i>OR</i> "coronavirus NL63, human" [Mesh] <i>OR</i> "coronavirus 229E, human" [Mesh]	0

Source: Own elaboration based on research data.

Figure 1. Flowchart corresponding to the identification, selection and inclusion of the studies, prepared based on the PRISMA recommendation.



Source: Own elaboration based on research data.

In the third stage, the data were collected and analyzed at two moments. At the first moment, the authors, year and place of the study, sample number, main results and level of evidence were verified according to the Oxford Center for Evidence-based Medicine (18); secondly, categories inferred from the main results were elaborated for Nursing care directioning and actions.

In the fourth stage, the actions were separated into three levels: community care, hospital care and advanced care; the ones classified at the community level are those likely to be carried out in primary care, related to human resources, care for registered users and preventive training in the community; the actions at the hospital level by the Nursing team are the following: training, communication, diagnostic aid, and care according to the new guidelines and protocols for the treatment of infections by coronavirus; the third level is aimed at advanced care, such as training and using the best evidence in health care.

In the fifth stage, the care proposals were discussed with the current parameters established by the competent authorities for the management of COVID-19, in the search of possibilities for effective and safe Nursing care at all assistance levels, as a contribution to the health and nursing practice.

Results

The selected studies were retrospective, observational, prospective and case studies, with a quantitative approach; seven of them were from Saudi Arabia, three were from the United States and one was from South Korea, all in English with levels of evidence 2B, 2C and 4; none mentioned Nursing actions or care.

Regarding the prevalence of CNCDs, eight of the nine studies that addressed infection by the MERS-CoV strain reported SAH and DM; the other studies reported prevalence of chronic respiratory and cardiac diseases with infections by OC43 and 229E strains. However, it is not possible to establish a causal relationship of DM and SAH as risk factors, because they are also the two most prevalent comorbidities in the world (19).

The most reported symptoms in MERS-CoV infections were fever, cough and dyspnea; while in the other strains, there was a predominance of nasal congestion and runny nose. It is to be noted that the male gender was predominant and, also, the age group between 30 and 70 years old, among the infected individuals. The mortality rates in the Intensive Care Unit (ICU) exceeded 70 % for MERS-CoV, affecting more men than women, aged between 50 and 70 years old. The non-survivors were longer-lived older adults, obtained higher scores in the Acute Physiology and Chronic Health Disease Classification System II (APACHE II) and in the Sequential Organ Failure Assessment Score (SOFA), and were prone to invasive mechanical ventilation interventions and vasopressor therapies at admission.

Chart 2 presents the results of the analysis of the articles and the care proposals, separated by the three proposed action levels: community care, hospital care and advanced care.

Table 2. Results of the articles and of the proposals of Nursing actions for the clinical practice

Level	Authors, years, place of publication and level of evidence	Directioning	Nursing actions	Means
Community		Risk prevention and control	To identify suspected or confirmed cases of infection by coronavirus, based on the criteria and on the operational definitions for COVID-19 in frequent updates by the competent bodies.	
		Diagnostic aid Health promotion	To assess community factors for the transmission chain: life habits, schooling, stereotypes and hereditary diseases, among others.	Continuing education for the professionals.
	Alraddadi <i>et</i> <i>al.</i> , 2016, Saudi Arabia (20),	Education in health and self- management	To encourage people with CNCDs to follow the preventive respiratory measures related to vaccine-preventable diseases: education in health, vaccination, lifestyle change and treatment adherence.	Teamwork.
	Level of evidence 2B Kim <i>et al.</i> , 2016, South Korea (21),	Life habits	To inform the community about infection prevention, such as the importance of social isolation.	Adequate human, material and physical resources.
	Level of evidence 2B	Environment	To prepare for situations of catastrophes with dimensioning of personnel, space, supplies and service flow with referral and counter-referral.	
		Encouraging the prevention of vaccine-preventable diseases	To identify possible limitations or barriers in access to health, evaluating the existing family health management programs, mainly verifying the mapping of older adults, pregnant and puerperal women, to provide them with care by means of Telemedicine and Telenursing.	Education in health for the community according to the needs resulting from the emergent diseases.
		Training for the Primary Care health professionals	To conduct training and qualification of health professionals and the community, to improve sanitary practices in public environments with 70 % alcohol supply, encouraging hand washing.	

Level	Authors, years, place of publication and level of evidence	Directioning	Nursing actions	Means
			To guide the support and welcoming team regarding the signs and symptoms of respiratory diseases, to indicate the use of masks from the main entrance of the hospital institution.	
			To carry out screening, with initial anamnesis focused on prioritizing the main topics to identify the respiratory disease caused by the coronavirus, such as asking about travels to countries where there is local transmission, contact with suspected or confirmed cases, age (with relevance to greater risk of the severe form in older adults), people with immunological impairment, comorbidities (SAH, Types 1 and 2 DM, heart disease, kidney disease and lung disease).	
	Walsh <i>et al.</i> , 2013, United States (22), Level of evidence 2B		To identify and investigate, in people with CNCDs, signs and clinical complaints reported, time and duration, to seek information from previous appointments in the medical record to survey situations of uncontrolled diseases.	Evidence-based practices.
		Diagnostic aid	To use the isolation protocol provided for in the screening room in the care for communicable respiratory diseases.	·
	Gorse <i>et al.</i> , 2015, United States (23), Level of evidence 2B		To identify and prevent adverse events, with reorientation of flow, staff, supplies, space and time in the cases of respiratory disease caused by the coronavirus, from the initial approach to the outcome of the case in discharge for any type.	Use of guidelines, bundles and protocols
	Kim <i>et al.</i> , 2016, South Korea (21), Level of evidence 2B	Treatment aid Training for the health professionals	To monitor signs and symptoms of respiratory complications, performing daily physical examinations or through clinical involution, aimed at recording the clinical signs, such as current and past temperature using a daily map, cardiac and respiratory rates together with the findings, systemic blood pressure, peripheral capillary perfusion, central and peripheral pulses, use of accessory muscles, presence of cyanosis, pulmonary auscultation and its findings.	specific to the institution and based on scientific evidence for the care of patients infected with coronavirus.
Hospital Care		neatur professionals	To guide the family members and other professionals about the care for infection prevention, restricting access or the number of visitors per bed; to provide the family members with access to the patient's information through health status reports following the institution's protocol.	Continuing education
	Amer <i>et al.</i> , 2018, Saudi Arabia (24), Level of evidence 4	Access to the health service/ network, management in	To use tools to assess the risk of complications through Nursing diagnoses and interventions, aimed at the cases of respiratory diseases caused by coronaviruses, such as risk of shock, multiparametric monitoring and standard precautions, droplets and aerosols.	Continuing education for health professionals.
	Alqahtani <i>et al.</i> , 2019, Saudi Arabia (10), Level of evidence 2B	health and public health	To identify suspected or confirmed cases of infection by coronavirus and to appropriately isolate the cases through multidisciplinary screening, as well as evaluation of exams according to the existing clinical protocol.	Adequate human, material and physical resources.
		Mental health	To encourage the proper use of personal protective equipment (PPE: gloves, masks, aprons, goggles and others) for professionals, patients and family members.	
			To conduct training sessions for the health professionals, to improve hospital practices.	To promote effective communication within
	Al-Abdely <i>et al.</i> , 2019, Saudi Arabia (25), Level of evidence 2C		To ensure the proper collection, handling and transportation of the diagnostic samples, defining the management of the responsibilities of each professional.	the team.
			Environmental hygiene, enabling effective communication between the general service professionals and the Nursing team about the accommodation and transport of patients with respiratory disease caused by the coronavirus.	
			To prevent and identify psychological or emotional changes in the patient, to provide quality dialog between the professionals and the patient, promoting the effective participation of the Psychology team.	
			To prevent adverse events and complications.	
			To pay attention to the humanization of care.	

Level	Authors, years, place of publication and level of evidence	Directioning	Nursing actions	Means
Advanced care	Arabi <i>et al.</i> , 2014, United States (26),	Constant monitoring of the patient, the team, and the environment Training in advanced care for the health professionals	To provide advanced Nursing care, according to the legislation in force.	Advanced Nursing practices based on scientific evidence (application and training).
	Level of evidence 4 Imekhlafi <i>et al.</i> , 2016,		To prevent adverse events and complications. To articulate the team members in the provision of care.	
	Saudi Arabia (27), Level of evidence 2B		To use risk assessment tools for complications.	
	Ko <i>et al.</i> , 2016, Saudi		To use techniques to improve the respiratory conditions, to meet the care needs in all systems and to prioritize humanization of care.	
	Arabia (28), Level of evidence 2B	Diagnostic aid	To ensure adequate collection, handling and transportation of the diagnosis samples.	
	Garout <i>et al.</i> , 2018,	Treatment aid	To provide guidelines for waste management.	
	Saudi Arabia (29), Level of evidence 2B		To monitor the patient's vital signs, level of consciousness and nutrition.	

Source: Own elaboration based on research data.

Discussion

The actions proposed for the community level by the study carried out in Saudi Arabia are related to the definition of the probable case as one that has an inconclusive laboratory result, and that of a confirmed case of infection by a conclusive laboratory test, regardless of symptoms. The possible actions and responsibilities of the Nursing Staff at the community level are the identification of suspected cases of infection by coronavirus, based on the operational definition criteria for infections by this virus, similar to those currently established by the Ministry of Health and by competent bodies for COVID-19, defining as suspected cases those with fever, at least one respiratory symptom, and with a history of travel to areas with local transmission in the last 14 days or contact with a suspected or confirmed case of coronavirus in the same period (20, 30).

The Brazilian Ministry of Health, the National Health Surveillance Agency (Agência Nacional de Vigilância Sanitária, ANVISA) and the Brazilian Association of Professionals in Infection Control and Hospital Epidemiology have established the following as possible Nursing actions in the community: assessment of the life habits, underlying diseases and other factors that influence transmission; promotion of education and preventive measures in health, immunization, lifestyle changes and treatment adherence, especially for people with CNCDs; it is also noteworthy to identify the limitations in access to the health services, mainly in the aged population and pregnant and puerperal women, cases in which Telemedicine and Telenursing can be promoted (30-32).

In this sense, we considered that, in addition to the above, Nursing must include strengthening of education in health for the community, since the population is informed through the social networks, which, on many occasions, publish false data, which contributes to misinformation, causing anxiety and other psychiatric disorders associated with pandemics (33). In Brazil, there has been an increase in the Telenursing activities to assist the community with information related to the COVID-19 pandemic (34); however, it becomes necessary to encourage universities and other educational institutions to lead the community to carry out practices based on current scientific evidence.

It is also imperative to establish guidelines for home care after hospital discharge of the infected people: such care includes verification of the home environment, to ensure care and compliance with the preventive measures so that other people are not contaminated (hand hygiene, respiratory hygiene with the use of tissues or disposable paper and environmental cleaning); assessment of the possible environmental safety problems (places with risk of falls, presence of children in the house, airy and ventilated environments); and provision of health education support for the person and his/her caregivers (35).

In a study on the lessons learned from COVID-19, the authors indicated that the most important measures to slow down the spread of respiratory viruses in the community include closing mass meeting places (schools, libraries, shopping malls and cinemas), suspending all social events (sports, celebrations and meetings) and temperature screening at airports, bus stations and entrances to hospitals, banks or courts (36).

In turn, concerning care at the hospital level, aged individuals and/or people with comorbidities infected by coronavirus must be prioritized, given the higher rate of complications and mortality in this population (10, 22, 23, 25). The main deficits that led to viral spread during previous coronavirus pandemics were reported, namely: late diagnosis, lack of isolation of suspected cases, lack of regulation of family visits, lack of facilities and equipment necessary for care, overcrowded emergency rooms with inadequate ventilation, problems with the screening systems, and lack of education on the infection control practices among the health professionals (21, 24).

Corroborating the reflections of this review regarding Nursing care, other studies highlight the actions at the hospital level, such as guidelines for the team regarding the infection signs and symptoms; correct use of masks and other PPE (gloves and goggles) from the moment they enter the health service, screening of the suspected cases, especially older adults, people with comorbidities and/or immunocompromised patients; the protocol for the isolation of suspected cases at admission; identification and prevention of adverse events through risk management with adequate equipment, supplies, space and time to deal with the cases; constant monitoring of vital signs; and recording of the clinical evolution (37).

The guidelines to family members and health professionals about the care and preventive measures for the infection are directed towards the restrictions on the number of visitors, correct hand washing and use of PPE. The professionals are encouraged to appropriately collect, handle and transport the samples for diagnostic confirmation, as well as to periodically ensure environmental hygiene with appropriate disinfectants, as the virus permanence time on surfaces can reach 72 hours; as well as to prevent and identify possible psychological and emotional crises in the people assisted or their family members, articulating the effective participation of the Psychology team (30).

For the control and treatment of COVID-19, the Ministry of Health emphasizes the provision of masks, alcohol dispensers (in gel or solution) and other means for handwashing when entering the institution. The importance of keeping the environments ventilated and disinfecting surfaces and equipment used in care is also highlighted. In the case of transfers, the reference center must be notified in advance about the conditions and status of the suspected or confirmed case, to provide private environments with adequate ventilation and isolation (30).

The ANVISA recommends other preventive measures for viral transmission by coronavirus, which were not identified in the articles included in this review, namely: use of cloth masks for asymptomatic people and of surgical masks for symptomatic people and health professionals throughout their stay in the institution; and distance of at least one meter between individuals. Emphasis is added to the implementation of diagnostic protocols, special care and isolation, which allow for the early identification and proper management of suspected COVID-19 cases, as well as a contingency plan with actions that are necessary to face critical situations in the health services (32).

Pandemics require a Nursing leadership that distributes roles and maintains effective communication with the multidisciplinary team. This is because education on infection control practices among health professionals is a fundamental aspect in the preparation for public health crises, in which it is urgent that everyone knows and enforces the national guidelines in a coordinated manner, adapted to the institutional conditions for adequate assistance (21).

Regarding care in the ICU, it is highlighted that the complications due to infections by coronavirus are associated with multiple organ failure and occur mainly in men, older adults and with comorbidities; among the frequently reported are SAH, DM and kidney failure (38, 39).

In these cases, the recommendations were use of corticosteroids, strict monitoring of biochemical parameters for renal replacement therapy, individual isolation within the ICU and adequate mechanical ventilation adjustments, monitoring using laboratory tests for diagnostic and prognostic parameters, maintaining strict hand hygiene measures, environmental disinfection, and continuous monitoring of the vital signs (26-29).

It is considered that the possible Nursing actions in the advanced care required in the ICU are articulation and actions together with the members of the health team, correct management of contact isolation, prevention of adverse events with the use of tools to assess risks, continuous monitoring and vital signs records, guidance to the team members on the correct use of PPE, as well as the removal and disinfection of reusable equipment and the disposal of others (40).

Conserning the measures to be adopted in the hospital environments to prevent and/or reduce transmission of respiratory infections by coronavirus, isolation for at least 14 days is indicated among those infected, as well as scheduled discharge after two negative Reverse Transcription Polymerase Chain Reaction (RT-PCR) tests, with an interval of at least 24 hours and/or resolution of fever and respiratory symptoms in the last 72 hours (31, 41). Consequently, it becomes fundamental that the health professionals, mainly nurses, are trained and qualified to manage the challenges imposed by the disease.

The training and qualification of nurses must follow the current technological evolution worldwide. This trend can provide opportunities for the use of advanced resources and improve knowledge and reasoning for the care practice (42), such as clinical simulation, which enables the representation of a real event to practice, learn and safely assess the care provided. Among the advantages of this method is the reduction in the time needed to develop skills, considering that the training can be repeated as many times as necessary, in addition to stimulating clinical reasoning, leadership skills, teamwork and the development of skills for advanced Nursing practices based on scientific evidence (43, 44).

The need to implement evidence-based Nursing practices is highlighted, which is a clinical decision-making process grounded on the best available evidence, based on research, clinical experience, preferences of the person assisted and available resources, to improve quality of care (45).

The advanced Nursing practices supported by evidence-based practices must be applied in the care of people infected by coronavirus in ICUs. The prone position has been a technique used since the 1970s, to increse arterial oxygenation, redistributing pleural pressures to make lung volumes more homogeneous, and improving alveolar recruitment in the collapsed dorsal areas. In the COVID-19 pandemic scenario, this technique has been used in severe cases of acute respiratory infection by SARS-CoV-2 and as a prior protective measure (46, 47).

Nurses must minimize the risks of the prone position by managing and preventing problems, such as loss or obstruction of the tracheal tube, severe hypotension, bradycardia and desaturation associated with fluid movement and changes in the intrathoracic pressure, pressure ulcers, corneal ulcers, facial, evelid or conjunctival edema, regurgitation or intolerance to enteral nutrition, muscle spasms and brachial plexus injury (46).

In Nursing care in the ICU, attention to the basic hygiene needs and to the comfort of the people assisted must be considered, which should be established in a joint and orderly manner with the multidisciplinary team, within the person's clinical conditions and, if possible, it represents the opportunity for nurses to identify systemic disorders, especially of the skin. During these procedures, there must be continuous monitoring to recognize any change in the vital signs and to prevent or minimize the adverse events (48).

In addition to advanced care and prevention of complications, humanized care and psychological monitoring of the infected people and their family members must be considered. The professionals can facilitate communication through virtual technologies and phone calls, keeping current and accurate information on the clinical conditions, respecting the family values and beliefs, understanding people's fears, anxieties and uncertainties in the context of the pandemic (49, 50).

In this sense, it becomes important to provide care for people with no expectations of cure, such as the use of analgesics to relieve pain and discomfort, personal hygiene and minimizing adverse events. Clarity, ethics and decision-making together with the family members are highlighted, respecting the acceptance time and providing them with emotional support (51).

The limitations of this study include the dates proposed for searching the articles, the difficulty in finding guidelines for Nursing care in the literature, the reduced number of articles that met the inclusion criteria and were selected for the final analysis, the scarce literature found on coronavirus strains other than those that cause MERS-CoV, and the research period of the articles used (from 2010 to 2020), considering that the reports of pandemics by coronavirus strains date back to the beginning of the present millennium.

Conclusions

The results of this article highlight the need for evidence to guide health and nursing professionals in dealing with emergency public health situations. The previous SARS-CoV and MERS-CoV pandemics offered clues to control and optimize the care of people infected by these viruses, although this knowledge was not widespread in many countries. The absence of guidelines for care leads to inappropriate solutions, unsafe practices, and mass spread of the disease.

Undoubtedly, evidence-based attitudes and practices strengthen and encourage the health team in the fight against pandemics. For this reason, the continuous education of the health and nursing teams, the establishment of protocols, workflows and standardized instructions and prevention and control measures for the community with good levels of evidence are important to ensure life and environmental control with the reduction of transmissibility, complications and death caused by the disease, with the guarantee of ethical and quality care.

Conflict of interests: None declared.

References

- 1. Trujillo CHS. Consenso colombiano de atención, diagnóstico y manejo de la infección por SARS-COV-2/COVID-19 en establecimientos de atención de la salud: Recomendaciones basadas en consenso de expertos e informadas en la evidencia. Infectio, 2020;24(3):1-102. DOI: http://dx.doi.org/10.22354/in.v24i3.851
- 2. World Health Organization [WHO]. Q&A on coronaviruses (COVID-19); 2020. Available from: https://www.who.int/news-room/q-a-detail/q-a-coronaviruses
- 3. Singhal T. A Review of Coronavirus Disease-2019 (COVID-19). Indian J Pediatr, 2020;87(4):281-6. DOI: https://doi.org/10.1007/s12098-020-03263-6
- 4. Valentín EL, Montero JSN, Florentini MGQ. Coronavirus causante del síndrome respiratorio de Oriente Medio (MERS-CoV). Revista Médica Carriónica, 2020;1(1):1-15. Disponible en: http://cuerpomedico.hdosdemayo.gob.pe/index.php/revistamedicacarrionica/article/viewFile/300/208
- 5. Zhou F, Yu T, Du R, Fan G, Liu Y, Liu Z *et al.* Clinical course and risk factors for mortality of adult inpatients with COVID-19 in Wuhan, China: A retrospective cohort study. The Lancet, 2020;395(10229):1054-62. DOI: https://doi.org/10.1016/S0140-6736(20)30566-3
- 6. Herrera F. Nuevo coronavirus SARS-COV-2 y enfermedad COVID-19. La pandemia que cambió al mundo. Revista Hematología, 2020;24(extraordin):4-12. Disponible en: http://revistahematologia.com.ar/index.php/Revista/article/view/271/289
- 7. Adhikari SP, Meng S, Wu YJ, Mao YP, Ye RX, Wang QZ *et al.* Epidemiology, causes, clinical manifestation and diagnosis, prevention and control of coronavirus disease (COVID-19) during the early outbreak period: A scoping review. Infect Dis Poverty, 2020;9(1):29-41. DOI: https://doi.org/10.1186/s40249-020-00646-x
- 8. Lippi G, Henry BM. Chronic obstructive pulmonary disease is associated with severe coronavirus disease 2019 (CO-VID-19). Respiratory Medicine. 2020;167:105941. DOI: https://10.1016/j.rmed.2020.105941
- 9. Ding Y, He L, Zhang Q, Huang Z, Che X, Hou J *et al.* Organ distribution of severe acute respiratory syndrome (SARS) associated coronavirus (SARS-CoV) in SARS patients: Implications for pathogenesis and virus transmission pathways. The Journal of Pathology: A Journal of the Pathological Society of Great Britain and Ireland. 2004; 203(2):622-30. DOI: https://doi.org/10.1002/path.1560
- 10. Alqahtani FY, Aleanizy FS, Mohamed RAEH, Alanazi MS, Mohamed N, Alrasheed MM *et al.* Prevalence of comorbidities in cases of Middle East respiratory syndrome coronavirus: A retrospective study. Epidemiology & Infection. 2019;147(e35):1-5. DOI: https://doi.org/10.1017/S0950268818002923
- 11. Kmietowicz S. Covid-19 Highest risk patients are asked to stay at home for 12 weeks. BMJ. 2020;368:m1170. DOI: https://doi.org/10.1136/bmj.m1170

- 12. Peña-López BO, Rincón-Orozco B. Generalidades de la pandemia por COVID-19 y su asociación genética con el virus del SARS. Salud UIS, 2020;52(2):83-6. DOI: http://dx.doi.org/10.18273/revsal.v52n2-2020001
- 13. Wu Z, McGoogan JM. Characteristics of and important lessons from the Coronavirus Disease 2019 (COVID-19) outbreak in China: Summary of a report of 72 314 cases from the Chinese Center for Disease Control and Prevention, IAMA. 2020;323(13):1239-42. DOI: https://doi:10.1001/jama.2020.2648
- 14. Huaroto F, Reyes N, Huamán K, Bonilla C, Curisinche-Rojas M, Carmona G et al. Intervenciones farmacológicas para el tratamiento de la enfermedad por Coronavirus (COVID-19). Em Anales de la Facultad de Medicina. 2020;81(1):1-9. DOI: https://doi.org/10.15381/anales.v81i1.17686
- 15. Cuenca Pelaez JK. Proceso de atención de enfermería en paciente adulto con enfermedad pulmonar obstructiva crónica (Tesis de pregrado en enfermería). Unidad académica de ciencias químicas y de la salud, Machala (Ecuador); 2019. Disponible en: http://repositorio.utmachala.edu.ec/bitstream/48000/13334/1/E-8022 CUENCA%20PELAEZ%20 JOSELYN%20KARLA.pdf
- 16. Mendes KDS, Silveira RCDCP, Galvão CM. Revisão integrativa: método de pesquisa para a incorporação de evidências na saúde e na enfermagem. Texto & contexto enfermagem, 2008;17(4),758-64. Disponível em: https://www.redalyc.org/ pdf/714/71411240017.pdf
- 17. Moher D, Liberati A, Tetzlaff J, Altman DG. Preferred reporting items for systematic reviews and meta-analyses: The PRISMA statement. PLoS med. 2009; 6(7): e1000097. DOI: https://doi.org/10.1371/journal.pmed.1000097
- 18. Oxford Centre for Evidence-based Medicine: levels of evidence; 2009. Available from: https://www.cebm.net/2009/06/ oxford-centre-evidence-based-medicine-levels-evidence-march-2009/
- 19. Organización Mundial de la Salud [OMS]. Enfermedades no transmisibles; 2018. Disponible en: https://www.who.int/ es/news-room/fact-sheets/detail/noncommunicable-diseases
- 20. Alraddadi BM, Watson JT, Almarashi A, Abedi GR, Turkistani A, Sadran M et al. Risk factors for primary Middle East respiratory syndrome coronavirus illness in humans, Saudi Arabia, 2014. Emerging infectious diseases. 2016;22(1):49-55. DOI: https://doi.org/10.3201/eid2201.151340
- 21. Kim DH. Structural factors of the Middle East respiratory syndrome coronavirus outbreak as a public health crisis in Korea and future response strategies. Journal of Preventive Medicine and Public Health. 2015;48(6):265-70. DOI: https:// doi.org/10.3961/jpmph.15.066
- 22. Walsh EE, Shin JH, Falsey AR. Clinical impact of human coronaviruses 229E and OC43 infection in diverse adult populations. The Journal of infectious diseases. 2013;208(10):1634-42. DOI: https://doi.org/10.1093/infdis/jit393
- 23. Gorse GJ, Donovan MM, Patel GB, Balasubramanian S, Lusk RH. Coronavirus and other respiratory illnesses comparing older with young adults. The American journal of medicine, 2015;128(11):1-10. DOI: https://doi.org/10.1016/j.amjmed.2015.05.034
- 24. Amer H. Algahtani AS. Alzoman H. Alierian N. Memish ZA. Unusual presentation of Middle East respiratory syndrome coronavirus leading to a large outbreak in Riyadh during 2017. American journal of infection control. 2018;46(9):1022-5. DOI: https://doi.org/10.1016/j.ajic.2018.02.023
- 25. Al-Abdely HM, Midgley CM, Alkhamis AM, Abedi GR., Lu X, Binder AM et al. Middle East respiratory syndrome coronavirus infection dynamics and antibody responses among clinically diverse patients. Saudi Arabia. Emerging Infectious Diseases. 2019;25(4):753-66. DOI: https://doi.org/10.3201/eid2504.181595
- 26. Arabi YM, Arifi AA, Balkhy HH, Najm H, Aldawood AS, Ghabashi A et al. Clinical course and outcomes of critically ill patients with Middle East respiratory syndrome coronavirus infection. Annals of internal medicine. 2014;160(6):389-97. DOI: https://doi.org/10.7326/M13-2486
- 27. Almekhlafi GA, Albarrak MM, Mandourah Y, Hassan S, Alwan A, Abudayah A et al. Presentation and outcome of Middle East respiratory syndrome in Saudi intensive care unit patients. Critical Care. 2016;20(1):123-32. DOI: https://doi. org/10.1186/s13054-016-1303-8
- 28. Ko JH, Park GE, Lee JY, Cho SY, Ha YE, Ki CS et al. Predictive factors for pneumonia development and progression to respiratory failure in MERS-CoV infected patients. Journal of Infection. 2016;73(5):468-75. DOI: https://doi.org/10.16/j. jinf.2016.08.005

- 29. Garout MA, Jokhdar HA, Aljahdali IA, Zein AR, Goweda RA, Hassan-Hussein A. Mortality rate of ICU patients with the Middle East Respiratory Syndrome-Coronavirus infection at King Fahad Hospital, Jeddah, Saudi Arabia. Central European journal of public health. 2018;26(2):87-91. DOI: https://doi.org/10.21101/cejph.a4764
- 30. Ministério da Saúde do Brasil. Protocolo de manejo clínico para o novo coronavírus (2019-nCoV). Brasília; 2020. Disponível em: https://portalarquivos2.saude.gov.br/images/pdf/2020/fevereiro/05/Protocolo-de-manejo-clinico-para-o-novo-coronavirus-2019-ncov.pdf
- 31. Dias VMDCH, Cunha CA, Vidal CFL, Corradi MFDB, Michelin L, Muglia V *et al.* Orientações sobre diagnóstico, tratamento e isolamento de pacientes com covid-19/Guidelines on the Diagnosis, Treatment and Isolation of Patients with COVID-19. Journal of Infection Control. 2020;9(2):56-75. Available from: http://jic-abih.com.br/index.php/jic/article/view/295/pdf
- 32. Agência Nacional de Vigilância Sanitária [Anvisa]. Nota Técnica GVIMS/GGTES/ANVISA n.º 07/2020 orientações para a prevenção da transmissão de COVID-19 dentro dos serviços de saúde [internet]. Brasília. 2020: Agência Nacional de Vigilância Sanitária; 2020. Disponível em: http://portal.anvisa.gov.br/documents/33852/271858/NOTA+T%C3%89CNICA+GIMS-GGTES-ANVISA+N%C2%BA+07-2020/f487f506-1eba-451f-bccd-06b8f1b0fed6
- 33. Pennycook G, McPhetres J, Zhang Y, Lu JG, Rand DG. Fighting COVID-19 Misinformation on Social Media: Experimental Evidence for a Scalable Accuracy-Nudge Intervention. Psychological Science. 2020;31(7):770-80. DOI: https://doi.org/10.1177/0956797620939054
- 34. Machado TMD, Santana RF, Hercules ABS. Central de telecuidado: perspectiva de intervenção de enfermagem. Cogitare enferm. 2020;25:1-10. DOI: https://doi.org/10.5380/ce.v25i0.66666
- 35. Tonin L, Lacerda MR, Caceres NTDG, Hermann AP. Recomendaciones en tiempos de COVID-19: una mirada a la atención domiciliaria. Revista Brasileira de Enfermagem. 2020;73(suppl. 2):1-5. DOI: https://doi.org/10.1590/0034-7167-2020-0310
- 36. Khanna RC, Cicinelli MV, Gilbert SS, Honavar SG, Murthy GS. COVID-19 pandemic: Lessons learned and future directions. Indian Journal of Ophthalmology. 2020;68(5):703-10. DOI: https://doi.org/10.4103/ijo.IJO_843_20
- 37. Veenema TG, Friese CR, Meyer D. The increasing demand for critical care beds recommendations for bridging the RN staffing gap. COVID-19 related nursing roles and responsibilities. Johns Hopkins clinicians' biosecurity news. 2020. Available from: https://www.centerforhealthsecurity.org/cbn/2020/cbnreport-03302020.html
- 38. Du Y, Tu L, Zhu P, Mu M, Wang R, Yang P *et al.* Clinical features of 85 fatal cases of COVID-19 from Wuhan. A retrospective observational study. American journal of respiratory and critical care medicine. 2020;201(11):1372-9. DOI: https://doi.org/10.1164/rccm.202003-0543oc
- 39. Guo W, Li M, Dong Y, Zhou H, Zhang Z, Tian C *et al.* Diabetes is a risk factor for the progression and prognosis of CO-VID-19. Diabetes/metabolism research and reviews. 2020;e3319. DOI: https://doi.org/10.1002/dmrr.3319
- 40. Jackson D, Bradbury-Jones C, Baptiste D, Gelling L, Morin K, Neville S, Smith GD. Life in the pandemic: Some reflections on nursing in the context of COVID-19. Journal of clinical nursing. 2020;29:2041-3. DOI: https://doi.org/10.1111/jocn.15257
- 41. Arcêncio L, Rocha DS, Aparecida C. COVID 19: cuidados em pessoas com doenças respiratórias crônicas. Laboratório de pesquisa em fisioterapia cardiovascular e respiratória da UFSC (LACOR), Hospital regional de Araranguá, 2020. Disponível em: https://noticias.paginas.ufsc.br/files/2020/04/COVID-19_-cuidados-em-pessoas-com-doen%C3%A7as-respirat%C3%B3rias-cr%C3%B4nicas.pdf
- 42. Klijn TP. Enfermería y globalización. Ciencia y enfermería. 2010;16(1):9-15. DOI: http://dx.doi.org/10.4067/S0717-95532010000100002
- 43. Rodriguez LJ, Agea JLD, Lapuente MLP, Costa CL, Rojo AR, Pérez PE. La simulación clínica como herramienta pedagógica. Percepción de los alumnos de grado en enfermería en la UCAM (Universidad Católica San Antonio de Murcia). Enfermería global. 2014;33:175-90. DOI: https://doi.org/10.6018/eglobal.13.1.157791
- 44. Ribeiro VS, Garbuio DC, Zamariolli CM, Eduardo AH, Carvalho EC. Simulação clínica e treinamento para as práticas avançadas de enfermagem: revisão integrativa. Acta Paulista de Enfermagem. 2018;31(6):659-66. DOI: https://doi.org/10.1590/1982-0194201800090

- 45. Campos VAR, Klijn TMP. Enfermería basada en la evidencia y gestión del cuidado. Enfermería global. 2011;24:246-53. DOI: http://dx.doi.org/10.4321/S1695-61412011000400020
- 46. Morales FB, Bermúdez ZV. Guía de cuidados de enfermería para el decúbito prono en Síndrome de Distress Respiratorio Agudo asociado a COVID-19: Revisión Integrativa. Revista Médica de Costa Rica. 2020;85(629):58-67. Disponible en: http://www.revistamedicacr.com/index.php/rmcr/article/viewFile/293/270
- 47. Coppo A, Bellani G, Winterton D, Di Pierro M, Soria A, Faverio P et al. Feasibility and physiological effects of prone positioning in non-intubated patients with acute respiratory failure due to COVID-19 (PRON-COVID): A prospective cohort study. The Lancet Respiratory Medicine. 2020. DOI: https://doi.org/10.1016/S2213-2600(20)30268-X
- 48. Nieto Pérez OR, López EIZ, Gutiérrez MAG, Orozco RS, Uribe AFF, Fermín JL et al. Protocolo de manejo para la infección por COVID-19. Medicina Critica. 2020;34(1): 43-52. DOI: https://dx.doi.org/10.35366/93280
- 49. Zwielewski G, Oltramari G, Santos ARS, Nicolazzi EMS, Moura JA, Schlindwein-Zanini R et al. Protolocos para tratamento psicológico em pandemias: as demandas em saúde mental produzidas pela COVID-19. Revista debates in psychiatry-Ahead of print, 2020. Disponível em: http://www.hu.ufsc.br/setores/neuropsicologia/wp-content/uploads/sites/25/2015/02/Protocolos-psic-em-pandemias-covid-final.pdf
- 50. Ornell F, Schuch JB, Sordi AO, Kessler FHP. Pandemia de medo e COVID-19: impacto na saúde mental e possíveis estratégicas. Revista debates in psychiatry. 2020. Disponível em: https://www.researchgate.net/publication/340442412
- 51. Velarde-García JF, Luengo-González R, González-Hervías R, González-Cervantes S, Álvarez-Embarba B, Palacios-Ceña D. Dificultades para ofrecer cuidados al final de la vida en las unidades de cuidados intensivos. La perspectiva de enfermería. Gaceta Sanitaria. 2017;31(4):299-304. DOI: https://doi.org/10.1016/j.gaceta.2016.11.006